Empathy Canvas

* + An empathy map is a collaborative visualization used to articulate what we know about a particular type of user. It externalizes knowledge about users in order to 1) create a shared understanding of user needs, and 2) aid in decision making.
  + Empathy Map is a tool that helps describe aspects of a user's experience, needs and pain points

At this stage we will discover & learn the emotional aspect of our user. This stage will involve use of empathy map...

**Empathies**: understand your user o List user activities.

